

Site - Settings Email Connectivity

Overview

The Email Connectivity page allows you to configure your organization's SMTP server settings. When configured correctly the platform will send emails through your organization's own mail server for submission receipts, distribution list notifications, and other automated emails generated by your deployed applications.

SMTP Settings

SMTP Host

Enter the hostname of your organization's outgoing mail server. For example **mail.yourdomain.com** or **smtp.gmail.com**.

SMTP Port

Enter the port number your mail server uses for outgoing connections. Common port numbers are:

- **25** — Standard SMTP
- **465** — SMTP over SSL
- **587** — SMTP with TLS (recommended)

Encryption Method

Select the encryption method your mail server requires. Available options are:

- **TLS** — Transport Layer Security, typically used with port 587
- **SSL** — Secure Sockets Layer, typically used with port 465
- **None** — No encryption, typically used with port 25

Username

Enter the username used to authenticate with your mail server. This is typically the full email address associated with the sending account. For example notifications@yourdomain.com.

Password

Enter the password associated with the username above. This is used to authenticate with your mail server when sending emails.

Address From

Enter the email address that will appear in the **From** field of all emails sent by the platform. This should be a valid email address on your domain. For example noreply@yourdomain.com or notifications@yourdomain.com.

Click **Save** to apply your SMTP configuration changes.

Testing Your Configuration

After saving your settings it is recommended to send a test email to verify that the configuration is working correctly. Navigate to any deployed application and trigger a test submission with email receipt enabled to confirm that emails are being delivered successfully.

Notes

- Your SMTP credentials are stored securely and are only used to send emails on behalf of your organization
 - If emails are not being delivered after saving your settings verify that your mail server allows connections from the platform's hosting environment and that the port you selected is not blocked by your firewall
 - Changes to SMTP settings take effect immediately for all subsequent emails sent by the platform
 - If no SMTP settings are configured the platform will fall back to the default system mailer which may result in emails being marked as spam or not delivered at all
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Revision #1

Created 16 May 2026 01:53:19 by SEYGOV

Updated 16 May 2026 01:53:30 by SEYGOV